



Your IT & Software Solutions Provider

ITsoft Home

ITsoft Corp is a Seattle based IT resourcer that provides software application development and web design solutions to clients. Our strategic USA local architecting and local Project Management combined with our programming resource abilities allows us to provide you with the best in services for your web design, e-commerce, and custom Internet application development needs.

We build websites and applications using ASP.NET, XML, VB.NET, C#.NET, Microsoft Office 2003 and Access database 2003. We will build your website, web based applications, and e-business software into powerful e-business tools. You get the best in talent, technology and design, and for a competitive price. Call us at 425-830-4000 to discuss your project. ITsoft Corporation registers with Microsoft Corporation, USA , as a vendor for providing application development with ASP.NET and C#. We use Microsoft development products. ITsoft makes technology simple. Our business is to make it work for you. From Microsoft.Net software development to web architecture, we provide software services and solutions for clients. Utilizing our expertise in visual design, information architecture, web-based application development, database development, and marketing, we help clients take advantage of e-business technologies and opportunities. We help businesses use technology to better serve their markets and refine and integrate their business processes. Combining extensive capabilities in technology with vast domain expertise, we deliver seamless solutions that help your business grow more effective. We manage the process and provide complete solutions for companies both large and small.

Support

We manage the IT resources of existing companies to increase profitability, help launch new ones, and create personalized applications to suit your needs.

[Tell me more](#)

Applications

Our [Virtual Desktop Office System](#) is a wonderful tool for people working simultaneously via one server in real time wherein you can run your old PC as fast as a Pentium IV.

[Tell me more](#)

Partnering

We lend our expertise in all areas of the IT world not only as professionals but also in other ways to build a long term relationship with our clients.

[Tell me more](#)

Profitability

Our services are given to ensure that you get the best without wastage of money. We integrate all aspects of IT thereby saving you costly time and energy on multiple help.

[Tell me more](#)



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ITsoft About Us

Overview

ITsoft Corporation was founded in 2003 by Mike Treat, an expert in architecture, and is based in Seattle, Washington. Every year millions of dollars are lost because of faulty hardware, outdated software, delay in attending to the problems leading to work being stalled, being uninformed about the new technological breakthroughs or being ill-advised about certain products in the market. We understand that and would like to offer our services in the best possible way for you. Solving your problems is what we do. We do not rest until we give you the best. Your success is our success.

Mission

Our mission is to help your company realize its potential and maximize its marketability with IT resources. Part of the philosophy of ITsoft in helping your company realize its potential is to make as many things as possible in your company's applications for making it data driven effectively and efficiently.

Why us

Facing challenges in business is a daunting task even if one has good insight. In such a case an expert in this field is most crucial. We are there to guide you through the maze of decision-making and offer assistance in every possible way that you want. Some of the things that ITsoft can do for your company on a daily and weekly basis is help maintain your network, help maintain databases and your websites, and maintain application development of your company as they are improving their internal business tools for running your company. We provide personal care to all our clients.

About our founder

Mike Treat, our founder and Chief Technical Officer, has over 15 years of experience working with IT networking, application programming, application architecture and design, and application project management. He has worked with small, mid-sized and large corporations in helping them to utilize their IT resources in the best possible manner so as to avoid unnecessary spending and thereby enabling their company to make more profits.

About Itsoft

Since inception, our capabilities have increased globally in terms of service offerings portfolio, skilled workforce and infrastructure. This phenomenal growth pattern we have experienced is all set to take us to the peak in the 21st century.

We help businesses use technology to better serve their markets and refine and integrate their business processes. Utilizing our expertise in visual design, information architecture, web-based application development, database development, and marketing, we help clients take advantage of e-business technologies and opportunities. In our experience, e-business is about more than adding a shopping cart and taking credit card numbers on your website. More often, it involves using the Internet to improve communications and processes involving customers, employees, and suppliers. Through the customization and implementation of appropriate technology and intelligent online form design, we assist companies in gathering, storing, retrieving, reconfiguring, sharing, and making use of information.

Impartial consultancies to solve existing issues or develop new strategies to unlock your company's online potential. Consultancy forms part of the range of services included in most of the projects ITsoft undertakes and, as such, is costed into the overall project package. Tackle the move online. Confront the issues, see through the smokescreens, and overcome your barriers. We make the perfect one-stop partner. We will guide you in making the right choices and help you solve the integration game in a way that brings all parties on board. We've already been working with .NET and other related technologies for over two years. In fact, we can proudly announce we have written many web services for clients in many industries. Dynamic web applications are what we live for.



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We are bound to ensure our customers the following:

- Highly skilled and committed IT professionals.
- Professional and Experienced Project Management personnel and procedures.
- Prompt response to customer requirements

Our own Unique and Fast solutions that have never failed to meet customers' expectations.

Our workforce and infrastructure have seen tremendous growth in our office in USA. As part of our infrastructure growth, we have embarked on a quality drive that will impact our services worldwide. This enables us to offer services that are on par with the best in the industry.



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ITsoft Why Us

Why you should have ITsoft assist you with your business?

Point I: Let ITsoft become your technology partner. ITsoft can help put your business on top and make use of the technological world by helping you with several aspects of your business. We can help you get updated to the latest software and to make sure all your software is integrated throughout your system. We can also make sure that the data is getting integrated throughout your company. They may be for the use of putting in on a website through a remote desktop application, through website data entry, through Windows applications data entry, through proxy feed data entry, or connection to a server. Even cell phone data access and data update can be integrated with your system. So if you allow ITsoft become your technology partner, we can really help boost your business to bring it into the modern technological world to make your business more efficient.

Point II: Bringing your several multi-offices together as one company through the use of the Internet and through the use of ITsoft Virtual Desktop relying on ITsoft for its experience in this field to bring your office together, share data with each other, and to run your businesses as if they were all in the same building. This is made possible because essentially using ITsoft technology we can bring the components of your business; your computers, your equipments, your laptops, your pocket PC; all together into one business and one server so everything works together in order to share data for your company. When you do have several offices; log into the ITsoft system and to ITsoft Virtual Desktop; and they will share all the services as if they were in the same building.

Point III: Get your business organized in a digital way. Allow ITsoft to come to get your business organized through its vast experience helping get business online by using Microsoft Outlook to share notepads and calendars and email through the ITsoft Virtual Desktop and by allowing ITsoft to build a database to collect this data to run your company. Getting your business organized in a digital way can change the way it is now and double the productivity in your company.

Point IV: Allow ITsoft to put your business on to a customized database. No matter if you need to have your customers or clients on the database of your products or your orders or your sales taxes, allow ITsoft to create an architecture for your system, build it, develop it, have it run on a Windows application or a website or both; and allow ITsoft to really streamline your business to help you to make a higher bottom line profit. Having a good database system for company is the backbone for making your business work and for allowing new technology to work for your company.

So in summary of these four points, this is how you can allow ITsoft to help your business to let technology give it a boost in the 21st century to really help you get ahead of your competitors.

We can wrap this all up into one slogan and that is the ITsoft slogan of "we are a company that has IT and software solutions." That's why we are called ITsoft.

Detailed benefits of hiring our services

Topic I: Why you should let ITsoft be your technology partner?

The reasons why this should be will be in four points. ITsoft can be your full service shop doing work for your company in technology. We can help you with any of your development needs and any of your development projects such as an internal database that you need for running your company. It may be tracking clients, it may be tracking sales, it may be tracking inventory or different types of orders that you have in your company.

Also ITsoft can be your one-stop shop. We can also assist your company in maintaining your network, your local team and your network by coming onsite or doing things remotely through the Internet to be able to work with your machine to help you with what's going on.

The third thing is that ITsoft can help you in deciding what is the best equipment to buy for your company, or hardware, and for computers, PC's or printers for helping to make decisions of what is going to be the best for your company in the following ways below:

1. Applications and website development. We can tie together your internal database for your company in running your company with your web applications and they are all data driven and we can act as the one-data store. So if you have a new price list of your products to be order to display on the website for certain clients, those can all be coordinated to obtain the database.
2. Internal IT and networking server maintenance.
3. Helping you plan out your hardware and software purchases for your company.

ITsoft can also help your company when you have meetings with clients where you need somebody that understands technology to be there. We can be really at those meetings to help you when meeting with some of your clients.

Topic II: The ITsoft virtual desktop system will be good for your company because of its benefits to what it can do to your company. It can allow your company if you have multi-offices to be all together on the same system or you can share the same company folders, the same company files, you can have Outlook shared together to set up scheduled meetings with each other and you will be always together.

Another good reason for the ITsoft virtual desktop system is you can get on to your virtual desktop system from any computer in your office. Its not tied to your hardware anymore. Wherever you login from and login in your name that will be your virtual desktop there. You can also do work at home, you can be work from any other office you are at, you can do work when you are on the business trip and you are in a hotel and you are online there; anywhere you can be online, you can get on to your virtual desktop system. It actually works faster than your local system. Excel and Word will open up in a second where in most computers it takes about 8 to 10 seconds to open up Word or Excel. Also in this, you can also the remote desktop connections with each other where you can have two people even though they are a thousand miles apart, they will be on the same session at the same time with on the phone, looking at the same thing in their screens.

You can also use MSN messenger to the audio transmission to be talking just like you are on the phone. By using a headset with your computer you can talk the same way there.

The third thing that can really be benefit is that you can allow ITsoft to maintain all of your networking. Because your work is not been run on your local computers but on the virtual desktop server, ITsoft can maintain all of your workstation systems and your main server applications or server data file to maintain all these, because they are all online with the main server at the ITsoft DataCenter.

Using the ITsoft virtual desktop will increase your efficiency dramatically in your workflow because your applications run faster, you can do that from anywhere, at your home, the office; anywhere, you can run your applications and this will help the productivity in your company immensely just because there is better communications with each other. When you leave your office, you can basically disconnect to your sessions instead of logging out when you go home, you have Excel and Word and Outlook open, when you get home they will open up exactly the same way you left them. So, you can continue right on with your work.

So the ITsoft virtual desktop system will save lot of money for your company on productivity as the weeks and months go by, and help you to be more efficient and more professional in the way you do your work.



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How using the Virtual Desktop can help your company be brought together into one virtual business

Point I: You can work from your office, you can work from home, you can work on the road, you can work at any computer in your office. It doesn't matter. When you log on to your IT soft virtual desktop, you got your virtual desktop just the way you want it, just the way you left it in all the time. And when you leave work at your office, and if you just disconnect your IT virtual desktop session; when you get home if you have got office work left over in Excel and Word in the windows up on the screen; when you get home when you open the office, everything will be left exactly the way you left it earlier. So you have a capability of working from pretty much anywhere in the world as long as you have a connection to the Internet.

Point II: Bringing the multi-offices together with ITsoft virtual desktop. When you are company has five offices in different States and you want it all brought together you can do that with the ITsoft virtual desktop. When you log in, no matter in which of the office you are, you will be right into the ITsoft server and your company will be able to see each other as a user and to contact with each other and sort files in your own business and company folders. And some company folders which are made secure and open to certain business. For example, you might want your Quickbook accounting system opened to only your accountant or to the CEO of your company; well that can be done. The rest of the people will not be able to get into it. So you can bring your own multi-offices together into one server and they can be just like they are there in the same room or in the same office building sharing files together. It really can give your company a boost.

Point III: By the use of you using a virtual desktop let ITsoft take care of your back up, your anti virus software, your firewall for your company, your popup; let ITsoft take care of all those problems and troubles in their own very organized server which they keep in tiptop shape all the time. With ITsoft taking care all of these back engine issues, you do not have anything to worry about except for processing and doing the work of your company.

Point IV: Save your company money by moving to the ITsoft virtual desktop. When you use the ITsoft virtual desktop you are using the power of a server at their DataCenter. You do not have to be concerned about upgrading your local workstations. You can use a four-year-old workstation and it will work fine with the ITsoft virtual desktop. When you open up the ITsoft virtual desktop, Excel takes one second to open, Word takes one second to open. It is pretty much like that with all the programs. And the reason why, it is because the server you running on is a very fast server and high powered. So you would not have to worry about any more. You can leave that all to the ITsoft and take care of that and it will save you hundreds or may be thousands of dollars of buying new equipment by switching to the ITsoft virtual desktop.

In summary, by going to the ITsoft virtual desktop, you can work from home, on the road, or at work, anywhere you want at any computer, it does not matter where you log in. You can bring your multi-offices together and treat them like one virtual company. ITsoft will take care of your backups, your anti virus, your pop-ups and all the maintenance on your server. You got no server to worry about, and no maintenance. ITsoft takes care of that for you. And ITsoft can save your company money by not having to upgrade all your PCs to a faster PC. You can save hundreds and thousands of dollars by not having the upgrade to the PCs switched to the ITsoft virtual desktop.

How the Virtual Desktop works for an everyday user and why is it so beneficial to an everyday user using it compared to just using a local workstation at an office or home.

When you use the ITsoft Virtual Desktop, all of the desktop files are stored in a centralized server at a DataCenter. You can log on to the server from anywhere in the world that has a connection to the Internet. It doesn't matter if the local computer you are using is 3 or 4 years old with the minimal amount of memory or if it is slow speed, when it connects into the virtual desktop it runs at a very fast speed because the server itself is fast. It will also work on your 56K modem but since this connection speed is at a slow rate working on this alone may just be a little bit jerky; but will turn into lightening speed when you get on the server.

The benefits to this are, we have everything stored in the server, all the backups are taken care of, all the viruses are taken care of, everything on the server is taken care of, you don't have to worry about anything on the Operating System because ITsoft is taking care of that.

And because the server is running all the time you could be at your office during the day where you might have Excel and Outlook opened and be checking your email. You may also have a Word file opened and may decide to quit at 5 o'clock and go home. Well, there are two options, you can either log off; when you would log off it will be like logging off from any computer and it basically closes all your applications; or you can go there and you can just end the session by clicking the 'X' at the top of the window to basically close the window and it tells you that everything will keep running. You are just closing your session for that time. So when you close your session and go home an hour later and log on to your Virtual Desktop System while you are there, everything will come up exactly like it was with the Outlook opened and the Excel opened and the Word opened; all exactly the way that you left them in office. And it works that way because the DataServer continued to run even while you had been gone.

Also when you are at your office, it doesn't matter which computer you log in at. You can be at a meeting or in a conference room and can open up your session to show on an overhead projector or you might be at your desk and you might be at any other desk. You could be one computer with your peer on another one. You might open up one of your sessions and they may have their session opened at the same time. It is just like having two windows of the virtual desktop opened at the same time on a local computer. So you can go in there and you can open up your and they can open up their session, you can copy and paste between sessions whether it is files or whether it is sections out of the spreadsheets.

So the benefits of this are that you are totally free from what hardware you use now where now everything tied to your own laptop or to your one desktop computer the way it is now. Anywhere you go where you have connection to the Internet, you have connection to your virtual desktop which makes it very handy because that way no matter where you go; home, office, or on a business trip; you got it all there with you. The other benefit is that the backups, the viruses, the pop-up windows, all the daily problems accompanied with your operating system are all taken care of by ITsoft Corporation.

And also the third benefit is that when you have several people in your company using virtual desktop system, files can be shared between the users of the company, since you are all on the same server there can be company files stored in a company folder on the server hard drive that only certain people, not all, in your company can have access to. So you can share your files and common folders to be used by everybody in your company.

The other thing that is of a real help is that you can use your remote session into somebody else's session and you can both be on the same session at the same time, if you are 5 miles apart or a 1000 miles apart. And you could be on the phone talking or you can also be on live chat talking too. And with the live chat via your Internet connection you can work just as well talking about and pointing to certain menu how that works and all, which works really well. Its almost as good as sitting right by them because you are looking at the same screen at the same time and that's really all you need to look at. When you are at your company and you are at your computer, it does not matter if you are right there with your colleague or they are in a different building, you can just as well work with them. If you have dual monitors or triple monitors, it is easy to maximize a session for each window to look in there or if you are in the same screen you can have those opened on the same screen, just that you will have to make smaller windows.

It is pretty simple using this system; a lot of people who are using this system really don't have very deep knowledge at all in Windows. They just know that when they log in they have their virtual desktop with their icons on their desktop and they have their 'My Documents' folder and then they have their menu that show just for them and they are able to go ahead and do their work no matter where they go, it is just consistent and it is the same way wherever they go.

OVERVIEW: The three main benefits of using the Virtual Desktop System



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1. You are free from your hardware and no matter where you are at, no matter what computer you are at, your company or office, or no matter where you are out on the road or at home or wherever, you are able to get to your virtual desktop system and continue right where you left off.
2. You don't have to worry about any of the maintenance on your operating system, ITsoft will take care of that, and that is concerning pop-up windows, viruses, backups, your computer going down and crashing; all those are taken care of by ITsoft Corporation.
3. You are able to share files and certain folders on your directory. You are able to do remote desktop connections with each other, looking at the same screen at the same time.

There are several other advantages using the Virtual Desktop System in detail. We will go into this later, more of the details of the advantages of the Virtual Desktop System.

ITsoft Services

Services

Starting with a strong program management focus, ITsoft ensures that solutions utilize the right products, are deployed using an architecture offering headroom for growth, and implemented with best practices. We manage technology projects through the full life cycle, ensuring that they meet required service levels and are future-proofed to deliver as utilization grows and business requirements evolve.

We have successfully completed multiple large-scale enterprise business projects including integration and management for Blue-Chip Companies.

Business software Development work involves the following :

Business Application Development Agency Temporarily Contractors

- Custom Web Development
- Custom Windows Development
- Web Site App Design and Architecture
- Windows App Design and Architecture
- Help Documentation
- ASP.NET Applications
- VB.NET Applications
- C#.NET Applications
- Virtual Office with Virtual Desktop
- Virtual Office with Virtual Applications
- Remote Application Systems

System Administration work involves the following :

- Setting up and configuring windows 2003 / windows 2000 servers
- Managing domains
- Configuring DNS and MX records
- Handling IP's
- Terminal Service administration
- SQL server installation, configuration and optimization
- ISA installation, configuration and optimization
- Backups
- Troubleshooting

Why should you let ITsoft be your IT partner...

We, at ITsoft Corporation, are excited about what our company can do for your company and the way we can help your company to grow and utilize the latest in technology, and the latest in hi-tech software resources. ITsoft is very experienced at connecting networks together for optimum speed, connecting networks to the Internet, setting up firewalls for your company to protect them, and just being able to have good connectivity to the Internet.

- [To get guidance and direction through the IT and Internet maze and confusion](#)
- What we have to offer your company from ITsoft Corporation is guidance and direction in utilizing IT technology resources. With so many products available it is very confusing to choose what you really need. We can act as your own personal CTO, Chief Technical Officer, for your company. We could also direct, maintain and provide resources for both Windows application programming and website programming for your company, and for IT networks set up with within your company, and for IT purchases within your company, to help guide your company through the maze of decision-



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making that has to be done, to help run your company and make it profitable and efficient in the way it uses its IT resources.

- [To get IT networking and software programming done for your company that can help your company make more profits](#)

The goal of ITsoft is to help your company to realize its potential and maximize its marketability with IT resources. This could go anywhere from improving and have a very effective data driven, dynamic website to internal Windows application programming such as internal databases, all using Microsoft Office products, and Microsoft development tools, and can continue on from websites to internal programming to internal applications to also utilizing pocket PCs and Palm PCs for total connectivity throughout your company. We have had years of experience in utilizing these components for your company to help make them more efficient.

- [To help your company to make use of the current Internet and software capabilities](#)

Part of the philosophy of ITsoft in helping your company to realize its potential is to make as many things as possible in your company's applications for running your company to be data driven. So if you have an internal application that uses an internal Windows database system, this could all be connected together through multi-users. This can all be utilized main data driven so the database behind the Windows internal application could also be a database that connects to your website so when any time products or prices or tasks or contacts are updated in your database, they are immediately reflected in your company's website. Logins for internal database applications can also be logins for external websites to make everything interrelated and using Microsoft applications. This can also be connected to pocket PCs to get a full scale of products all working together for the one final goal of making your company efficient. Some of the things that ITsoft can do for your company on a daily and weekly basis is help maintain your network, help maintain databases and your websites, and maintain application development of your company as they are improving their internal business tools for running your company.

- [To use the ITsoft Virtual Desktop System to allow your multiple offices to come together as one company on the internet](#)

Our Virtual Desktop Office System is wonderful tool for two people working simultaneously via one server in real time wherein you can run your Pentium I as fast as Pentium IV. Learn more.

- [To get expert help and representation on a bigger platform](#)

Another thing ITsoft can do for your company is help direct you on PC purchases that your company is making, helping you on your local network, to have things optimized as good as possible. They can send an ITsoft technician onsite to do onsite local networking. When your company is meeting with some of their clients, and they need an IT application representative to meet for your company, your main ITsoft representative can go with you to your meetings to represent you so you have somebody there that really understands the IT world, and the technology that goes behind that.

In essence, what ITsoft can do for you is supply you with your own CTO representative that will represent your company as a CTO. Most of the larger companies have a CTO, but the not so big ones are often not able to hire a full-time CTO because of the expenses involved. This way, you can use ITsoft on an as needed basis for CTO needs for helping you make decisions, for guidance and direction, and for representing your company at your client meetings.



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ITsoft Products

.NET & Web Projects

ITsoft Corporation has developed business systems utilizing Virtual Desktop and Virtual Applications that can bring multi-office companies together using one main remote server. With the Virtual Office system a user can get to his Virtual Desktop from home, office, and when on the road.

.NET & Web Projects : Our Advanced Solutions breaks new ground for IT providers. Attaining real RoI requires technology leadership capable of aligning technology with the big picture. Consequently, it does more than simply throw technology experts or low-cost programmers at the problem.

Our Advanced Solutions focus on solutions that deliver total business integration. We offer the management depth, technology skills, and enterprise application expertise to help our customers extend, enhance, and leverage new and existing IT investments alike. Going well beyond delivering cost advantages, we provide our customers with solutions and technology infrastructure delivering lasting strategic value today, and in the future.

Virtual Desktop Office System

- [Connectivity](#)
One of the main products that we have is what we call our Virtual Desktop Office System. The way this works is, we have our own powerful servers at the DataCenter. We can connect your company on to these servers; and your employees having local Windows desktops, even if they are in multi offices, can login through the Internet on to their Virtual Desktop Office System. It doesn't matter if they are at home or at the office, on any computer anywhere, or if they are on the road on a business trip; they can connect on to this virtual desktop application.

- [Accessibility](#)
When they connect on to this, they will have everything they have on their local desktop. They can have the Microsoft Office Suite with Excel, Word, PowerPoint, and Access database, if that is needed, or other applications as they like. They can have all these on the Virtual Desktop Office System. The unbelievable part is that these programs actually run faster than when they run on a local desktop. For example, Excel and Word open up in less than a second. The good thing is, when a company uses a virtual desktop system like this and they have the whole company on to it from multi offices, then all the people are basically on the same server. Everyone can access the Company folders and directories for word processing, data transfer or running an accounting system on their individual computer.

- [Privacy](#)
Everything can be permission-based, where only certain people in your company can get to certain folders or certain applications. All this can be customized to your company's liking in the way that it should operate. So, for example, you may have all of your orders for your company on the database that is accessed through the secure login, via the virtual desktops. Certain people could be entering orders, others in different states may be checking these orders or processing those throughout the stages of the orders. The database that you are using for this could also be connected to a web application where some of your end-user clients might get in there to be able to see some of the results of the statistics of their orders.

- [Usability](#)
It is a revolutionary product wherein your old, obsolete and ready-to-discard Pentium I computer will be able to match speeds with a Pentium IV. Gone are the days of costly upgradation of your old systems. What we do is hook up your computer to our servers via the Internet and you can access your programs all through the same old faithful computer but at unbelievable speeds. You save time and money by using the Virtual Desktop Office System.

ITsoft Methodology

Methodology

Mission Statement : Our onsite infrastructure services provide quick and significant benefits to our clients. Some of the benefits that our clients have realized are as follows:

- High quality services
- Well-established processes for Metrics capturing and reporting
- Continuous improvement programs to implement best practices in IT infrastructure management
- Cost savings through onsite support model
- 24 X 7 service availability cost-effectively through "round-the-clock" approach
- Freeing-up of client resources to focus on more complex and critical tasks

We allow our clients the flexibility to choose from different delivery models to match the client's business needs. Our delivery models are tailored based on factors such as expected levels of service, business criticality of the infrastructure to be managed, and scale of the engagement. We can provide services utilizing any or a combination of the below models:

- Onsite
 - Maximum cost savings while simultaneously providing high quality services
 - Our resources will be deployed onsite and will have end-to-end responsibility for delivering committed services
- Pure onsite
 - Can be used for mission-critical systems.
 - All our resources will be deployed onsite and deliver services

Our team of highly skilled professionals work round-the-clock to assure the timely delivery of your applications.

Our Value Equation:

$$\boxed{24/7 \text{ SERVICE}} + \boxed{\text{DEPENDABILITY}} + \boxed{\text{AFFORDABILITY}} = \text{Your eSuccess}$$

We provide solutions that match your budget and schedule so that you cut time to market. Dozens of satisfied clients have come to trust and depend on ITsoft to deliver the solutions they need to move their business ahead with confidence.

Microsoft Solutions Framework

The challenge for any business is consistently delivering high-quality technology solutions on time and on budget. The Microsoft Solutions Framework (MSF) provides people and processes the guidance to help teams and organizations become more successful in delivering business-driven technology solutions to their customers. The MSF is an intentional and disciplined approach to technology projects based on a definite set of principles, guidelines, models, disciplines, concepts and proven practices from Microsoft. The MSF version 3.0 updates the team and process models, introduces three new disciplines (Project Management, Risk Management, and Readiness Management), provides new whitepapers (obtainable online), a new course (1846A: MSF Essentials), public and private MSF newsgroups, and a suite of templates. Moreover, better consolidation with the Microsoft Operations Framework (MOF) and industry project management standards plus a new MSF Practitioner Program strengthen Microsoft's proven practices for delivering innovative technology solutions.

ITsoft Quality Assurance

Quality Assurance & Testing

ITsoft is committed to delivering quality software products and services that fulfill all the needs and expectations of our customers.

ITsoft is an IT service provider that:

- Strives for excellence in all areas of its business
- Guarantees the quality of its software products at all stages of development
- Builds in the highest quality in all its applications

Quality is no longer an oral guarantee given over a handshake, but a well defined set of criteria applied to the entire development process.

Approach & Methodology:

QA Testing Methodology is precisely defined at ITsoft. Project Management, Maintenance of Time Schedules, Quality Assurance, and Software Engineering are some of the key areas we focus on in the Software Development Lifecycle process. Our exhaustive Methodology ensures thorough and effective QA Testing of the software products.

1. Data Integrity Testing:

Data integrity testing, a key component of QA testing, has to do with verifying the reliability of data procurement and storage methods in order to ensure that the data obtained is in the required format, and that it is reliable and consistent with the data expected to be present in the database. Data Integrity Testing also ensures that all relevant information is stored in a timely manner, thus avoiding data loss, which has the potential to prove catastrophic to a business. Parameters can also be customized as per client requirements for the data integrity testing during the setup phase.

2. Functionality Testing / Defect Analysis

A thorough review of a client's application needs and of their existing systems helps us develop the Functionality tests. ITsoft performs these tests on the basis of our systematic methodology for Internal Documentation, Reporting, and Resolution of defects and bugs detected during the various testing processes. The analysis of these defects and bugs are carefully documented to provide our clients with:

- A Complete description of the bug/defect and the process of reproducing it
- A clear assessment of the usability of the product and its relation to the business objectives
- Critical data and information needed by the developers involved in debugging. This involves a cost/benefit tradeoff.

3. Performance Testing

Performance testing involves testing the product on the basis of the following criteria and other Custom criteria as required by the Client:

- Stress Testing In Stress Testing, the parameters typically tested are: Storage, Computing Time, Communication Capacity, and Database Recovery Time. This process drives the system to the very limits of its endurance in order to determine what features in the application design can fail during implementation. The features that do fail can turn out to be defects capable of causing disastrous failure.

- **Availability Testing** Availability testing involves testing the reliability of the network, database processor, memory, etc. This involves testing the capability to have the support for critical data required by the applications to be up and running in minimum standard conditions. All the architectural components that need to be available are also made sure to be present and functional.
- **Response / Throughput Testing** Response / Throughput testing is used to test the load-bearing capacity of the system and to measure the response time and throughput of the various components of the system.

4. Compatibility Testing

Compatibility testing addresses concerns regarding a product's capability to interface with other software and hardware. ITsoft is equipped to test Client products across a varied range of software and hardware platforms to evaluate the related issues involved in Compatibility Testing.

5. Usability Testing

Usability testing is concerned with evaluating a system's ease of use and the level of convenience it provides to non-technical people to enable them to utilize the various tools and functionalities offered by the system. This helps users derive the maximum benefit from the system. Usability Testing further entails detailed analysis of the navigation system, the user interfaces, etc. General Usability testing also involves the following:

Authentication

GUI forms and selections such as:

- Text Boxes
- Radio Buttons
- Check Boxes
- Drop Down List Boxes
- Combo Boxes
- Screen Validations / Validation Conditions
- Navigation Conditions
- Usability Conditions
- Other Generic requirements

Preferred QA Testing Model:

At ITsoft, we guarantee the utmost level of quality in our operations by rigorously applying the following methodologies:

- Implementing the ETVX model developed by IBM Corporation
- Holding periodic Quality Training programs to enhance the performance of all employees
- Organizing International training exchange between our development centers in U.S. and USA
- Inspecting the quality of the applications at all levels of development
- Implementing Extensive Testing methodologies by our in-house Testing team
- Developing effective internal testing mechanisms
- Effective communication between client and team ensured.
- Time efficiency.
- The team can work for more than one shift if required.

Our experienced project managers utilize high-quality techniques and procedures to assure quality at all stages of software development such as:

- Planning



Your IT & Software Solutions Provider

- Tracking
- Control
- Transition Management
- Issues Management
- Implementation
- Documentation
- Communication
- Review



Your IT & Software Solutions Provider

ITsoft News and Events

Recent News and Events

[Virtual Desktop Email](#)

ITsoft upgrades its Virtual Desktop Systems to start using 1GB Outlook Exchange Email System.

[Virtual Desktop VPN](#)

ITsoft has started tunneling its Virtual Desktop inside of a VPN to its Internet Server, for higher security.

[New Servers Acquired](#)

ITsoft acquires new servers for redundancy and for reducing risks. This will assist in load balancing and more backups.

[ISA Server as Firewall](#)

ITsoft has starting using ISA Server as its main firewall for its servers at the Redmond DataCenter for WorldWide Operations.



Your IT & Software Solutions Provider

ITsoft Career

Employment

ITsoft's employees are highly skilled and expertly trained professionals. The key to every professional selection is good interpersonal communication skills and a sizable quality portfolio, of impressive skill sets.

Consisting of managers, high-aptitude system and software engineers, multimedia experts and content writers, the team is highly empowered, and is behind each of the quality solutions that are provided to clients around the world. The work environment at ITsoft is a clear indication of the professional approach and dedication, team spirit, and intense motivation evident in all of our talented professionals. These qualities have enabled ITsoft to repeatedly demonstrate its ability to execute global projects against tough competition.

At ITsoft, we're constantly looking for skilled, energetic and enthusiastic people to join our expanding team.

ITsoft's utmost priority is to create a satisfying long term business relationship with its customers. We are a people oriented company.

As a ITsoft employee, you'll enjoy a work environment where individual contributions are valued and rewarded. We offer an atmosphere designed to boost your personal and professional growth.

We are looking for suitable people to fill up the following posts.

Software engineer

Experience of 2 to 5 years.
Well versed in VB.Net, C#.Net, VB,SQL 2000 and Access 2003.
Should be able to work as a team.

Systems engineer

Experience 1 to 2 years
Well versed in Win Server 2003, RDP, IIS, ISA Server 2004
Should be able to handle pressure situations

Project manager

Experience 2-3 Years in relevant position.
Well versed in VB.Net, C#.Net, VB,SQL 2000, Access 2003, Win Server 2003, RDP, IIS, ISA Server 2004. Should be able to handle pressure situations and be an efficient team leader.

Please send your resume to our People Care department at : hr@itsoft.com

Frequently Asked Questions

- I am having low return on investment because the cost of automating my business was very high. We often feel that the costliest computer is the best. This is not true. Computers need be configured exactly according to your needs. If you are into word processing transactions, a basic configuration will do; but if your business is into high-end graphics, a computer with higher configuration will be required.

- How can "configuration exactly according to my needs" effect my profits positively? Money saved is money gained. There is no need to go in for a high-end system when all you need is a cheaper basic computer. This helps to save you cost on investment thereby increasing your profits in the long run.

- I cannot afford to buy new systems but yet I want speed and reliability. We can effectively work on your existing systems and make them more efficient. We will advice you on the optimum hardware and software to be used for best results.

- I want to buy new computers but don't know what is the best. It's not necessary that you buy the one that is fully loaded with all kinds of software's, graphic cards, hardware and latest technology - costing you the earth. What you need is what you can use effectively. We offer advice on the best computer configuration for your needs.

- I get info about technological advancements long after they have become obsolete. Since we are in touch with the latest developments in computer technology we will inform you promptly about such and implement it immediately so that you can be one of the first to reap the benefits of it.

- I am so tired of calling and waiting for technical help to arrive it is harming my business. Since we operate only the Washington area we are able to offer you prompt service every time. All you need is to place a phone call or send us an email and we will be there with 24-hours. Round-the-clock service is available.

- I get so frustrated having to contact my hardware, software and network vendors that I waste my valuable time. We provide you with total solutions for all your problems. We are your one-stop shop regarding computers. Now there is no need to run to different people for different jobs. We are capable of handling all your problems all together.

- How can I be connected to my office staff and clients and be able to work simultaneously with them? We have developed a software called [Virtual Desktop Office System](#) that allows you to connect to any office staff or client in real time on their computer and you both can append files and make changes. All you need is an Internet connection.

- I don't have the money to invest in a server though I need it. The [Virtual Desktop Office System](#) runs on our powerful server. We manage your files and database and you can retrieve, append, or create files anytime. Thus saving you thousands of dollars in purchasing a server of your own.

- Will my files and database be safe in your server? We cater to strict [privacy policy](#) statements wherein under no circumstances will your files be shared or distributed to others. Our effective anti virus software confirms that your files are safe with us.

- I have obsolete computers and want to discard them. Should I? No there is no need to do that. Our [Virtual Desktop Office System](#) works so wonderfully that that same computer would turn out to be faster than its newer model counterpart. [Read more](#)



Your IT & Software Solutions Provider

- What else can ITSoft do for me?

We have the experience and capacity to solve your computer problems. We can help you in creating websites, networking, installing new computers, developing custom made software and following it up with a healthy relationship. We won't let you down. [Read more](#)



Your IT & Software Solutions Provider

ITsoft Contact Us

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SUITE 269 Redmond,
WA 98052-4585

Contact Phone Numbers

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Fax - (425) 830-4000

Customer Care

Hours of Operation - Monday-Friday 9 am to 9 pm

Our office will be closed during these recognized company holidays

- New Years Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

Technical Support

E-mail : support@itsoft.com

A 24-hour technical support is provided for your needs.

General Questions

E-mail : info@itsoft.com

General questions or comments. If your question requires personal attention a representative will contact you shortly.